

# NatraHedge® Free Standing Boxwood Pillar

## - 3 YEAR LIMITED WARRANTY -

*Verification of the warranty period and conditions requires a copy of the receipt or proof of purchase, as well as photos or returned product to determine cause of damage or failure.  
Warranty cannot be honored without proof of purchase and cause.  
Please retain these records.*



NatraHedge® Free Standing Boxwood Pillar is warranted against manufacturer defects, such as improper molding, sizing, or premature cracking which cause the product to become unserviceable due to strength loss from normal usage and exposure conditions, including sunlight and mildew. This warranty does not include labor costs associated with installing replacement NatraHedge® Free Standing Boxwood Pillar.

The following will void the subject warranty; This warranty does not cover damage from improper care and cleaning, misuse, abuse, or improper installation which includes, but is not limited to, the following:

- Damage to the product caused by landscape or gardening equipment, corrosive or other chemicals, and/or high pressure or high mineral content water sprayers or sprinklers.
- Damage to the product due to high wind, sand storms, pets, animals, vandalism, or other sources not related to the initial manufacturing.
- Damage caused by plants (or vegetation of any sort) growing directly upon or in contact with any portion of the product, as well as sap from trees.
- Any alteration to the product itself, including any on-site cutting or taping and/or failure to follow any and all maintenance instructions.
- If the product is installed using non-FenceScreen parts and accessories, and/or improper placement of attachment accessories through the product, or anywhere other than through the designated attachment points.
- This warranty does not cover warping, distortion or failure due to an external heat source including, but not limited to a barbecue grill, fire, or reflection from windows, doors, or other objects.

NatraHedge® Free Standing Boxwood Pillar is guaranteed for the same period of time against defects in workmanship or materials. FenceScreen, Inc. warrants to the original purchaser their redemption through replacement, repair to customer satisfaction, or issuance of a pro-rated credit. The choice of redemption method is solely at the discretion of FenceScreen, Inc.

Notice of failure under the conditions of this warranty shall be sent to FenceScreen, Inc. or its authorized representative in writing, together with proof of purchase, and shall specify the nature of the defect, when it was first observed, as well as photographs of current site conditions. FenceScreen, Inc. may require returned product at its sole discretion to determine cause of failure. Any required shipment of returned product using an authorized FenceScreen, Inc. shipping service will be paid by customer. Should the NatraHedge® Free Standing Boxwood Pillar be

improperly installed, FenceScreen, Inc. shall not be responsible for guaranteed performance or appearance of the material. Neither does this guarantee apply when failure or damage is due to improper use or application, abuse or misuse, vandalism, or acts of God. FenceScreen, Inc. reserves the right to inspect the material to determine the validity of any claim.

Upon acceptance of the claim by FenceScreen, Inc. or its authorized representative, redemption by replacement, renewal or issuance of a pro-rated credit shall be made by FenceScreen. Warranty is guaranteed to the original purchaser for a period of three (3) years from the original purchase date.

The above constitutes the complete warranty by the manufacturer. No other agreement, written or implied, is valid. FenceScreen, Inc. does not authorize any other person or agent to make any other express warranties. FenceScreen, Inc. neither assumes nor authorizes any other person or agent to assume any other liability in connection with NatraHedge® Free Standing Boxwood Pillar. This warranty is non-transferable.

The above constitutes the complete warranty by FenceScreen, Inc. Contact FenceScreen, Inc. Customer Service at 1-888-313-6313 for additional information regarding terms or submission of this warranty.



*All warranties offered and backed by FenceScreen, Inc.*

Date of Purchase: \_\_\_\_\_ Purchaser's Name: \_\_\_\_\_